



REVIDEA

Revidea is the solution to share visually information while working remotely.

A 100% web-based solution, Revidea was built by insurance professionals specifically for the property insurance industry. Revidea successfully blends robust business functionality with the most modern technology available and delivers the lowest total cost of ownership (TCO) on the market today.

Revidea provides a solution to visualize a customer's situation via the Internet. The solution is provided as a cloud service, allowing to easily plug in your company to a standard streaming solution.

As a user of Revidea you can create a streaming session and invite your customer to start this session. You can also invite other participants to this streaming session.



Revidea is community based meaning that you can either invite other users of Revidea belonging to your organization or office or you can invite people that are not yet registered in Revidea.

You have also the option to make your profile public, allowing other users to add you as a participant.

Invitations and reminders are being sent via SMS and e-mail to all concerned.

Zamia is a company offering solutions to the insurance industry and its business partners, allowing all parties involved in the claims management process to exchange information in a secure and structured way.

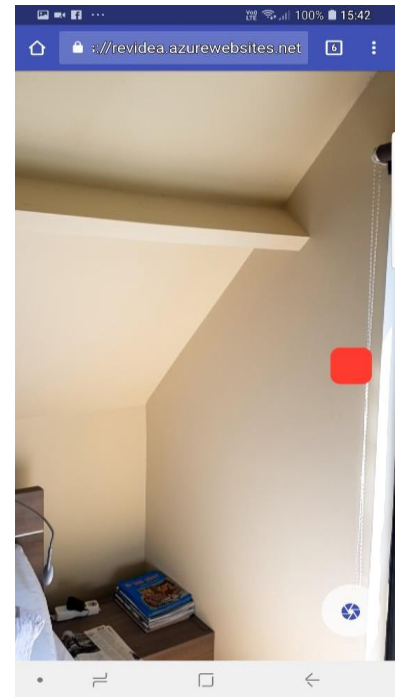
Zamia offers solutions for the insurance industry on the following business lines:

- ClaimsHUB, a claims management and dispatching platform
- Loss Adjuster software
- Dacca, the Damage Calculation Application
- Revidea, the Remote Video Application
- Development Projects

Zamia targets the insurance industry, more specifically the non-life insurance companies, the claims management companies and the loss adjusters related to non-life claims management.

When the customer is starting the streaming session at the agreed time by clicking on the link from the invitation, then all participants are seeing the video images that the customer is taking. During the session the initiator of the session is able to record the video images. Upon request by the participants, the customer can take additional pictures which can be annotated by the participants. All recorded video and (annotated) pictures are stored and accessible to all participants of the session.

Revidea acclaimed user interface was developed to make your business more effective by providing friendly, efficient design and navigation, with highly configurable options for data management and flexible user permissions.



Whether the user is a loss adjuster, claims Handler, call centre agent, repairer or the insured customer, Revidea will help accelerate your service while keeping overall costs low.

Being a software solution residing in the cloud, insurance companies, loss adjusters and repairers can easily acquire access to Revidea. The web service (SOA) interfaces allows functionality to incorporate Revidea in the portal of an insurance company, allowing to leverage Revidea's capability to the insured customers.

REVIDEA Features and Functions

Revidea allows streaming of a customer's situation in an intuitive application.

Key Functionality

- Basic session creation
- Community based
- Streaming of session from a smart phone
- Viewing of a streaming via a browser
- Recording of a video
- Taking of pictures
- Annotation of pictures
- Comprehensive Administrative Control Panel

Technology

- 100% Web-based
- Microsoft .net architecture
- Web services (SOA) interfaces
- Supports multiple methods of integration with other carrier and third party systems

Benefits

- Increased efficiency and productivity
- Enhanced customer service
- Enhanced tracking and auditing features
- Lower total cost of ownership



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